SUMMIT
WASH HOLDINGS

August Newsletter

COMMUNICATION IS ONE OF THE MOST VALUABLE LEADERSHIP SKILLS WE CAN DEVELOP.

Whether we're coaching a team member, collaborating with colleagues, or navigating difficult conversations, the way we communicate shapes the relationships we build and the impact we make.

This month, team members from across Summit Wash Holdings came together for our company-wide ElevateHER call, Own Your Voice: Communicating with Confidence & Authenticity.

The session explored how intentional communication helps build confidence and reminded us that leadership isn't about having the loudest voice—**it's about communicating with clarity, purpose, and authenticity.**

Presentation Recap:
OWN YOUR VOICE

This month's presentation explored how small changes in the way we communicate can make a lasting impact. Participants discussed how replacing apologetic language with clear, intentional communication allows us to express our ideas with confidence while remaining respectful and authentic. The session reinforced that kindness and confidence are not mutually exclusive—they work best together.

The conversation also highlighted the habits of effective communicators. Strong leaders listen before responding, ask thoughtful questions, remain calm under pressure, and speak with purpose. Participants were encouraged to prepare for important conversations, focus on solutions, and communicate with intention rather than reacting in the moment.

A KEY PORTION OF THE PRESENTATION FOCUSED ON HANDLING DIFFICULT CONVERSATIONS WITH PROFESSIONALISM AND RESPECT.

By pausing before responding, seeking to understand different perspectives, and advocating for ideas thoughtfully, we can create more productive conversations and strengthen collaboration across our teams.

The biggest takeaway from the session was that **confidence is built through consistency.** Every conversation is an opportunity to strengthen your communication skills, support those around you, and lead with authenticity. When we own our voice, we help create a workplace where everyone feels empowered to contribute, grow, and succeed.

🌟 Spotlight of the Month🌟
Harleigh

This month, we are excited to spotlight Harleigh. Harleigh stepped in to support the Budd Lake team when additional labor was needed and quickly became someone others could look to for guidance and mentorship. Her willingness to step up and support those around her has made a positive impact on her team.

Harleigh's commitment to doing the right thing, supporting her team, and continuing to learn is a great example of leadership in action. Her journey is a reminder that leadership is not only shown through a title, but through the willingness to step up, help others, and continue growing

HARLEIGH IS SOMEONE WE ARE PROUD TO RECOGNIZE.

STAY CONNECTED

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